

**QUALITY STATEMENT**

The mission of Levolux is to ensure customer satisfaction by providing a quality product and service which consistently exceed the expectations of the customer. 'Designed to Control' captures the essence of our mission: to be world leaders in the development of solar shading systems that addresses the diverse demands of modern buildings, using current capabilities and the emerging possibilities of building technology.

In the realisation of the Company's pursuit of excellence, the quality of our products and services are of paramount importance. To achieve a quality product that is uniform and consistent, controls are implemented at all stages in the design, manufacture, supply and fitment. A key aim of the Quality control system is to prevent non-conformities (and therefore waste), by identifying and eliminating the conditions and circumstances that could cause products not to be in accordance with specified requirements.

In pursuance of its policy of continual improvement Levolux objectives are identified and monitored. Senior management are responsible for the Quality of product and services provided, all employees have a key role to play in achieving these aims and their input into any Quality matter is encouraged.

**Quality Objectives**

- \* To consistently offer innovative, high quality engineered solutions.
- \* To provide faultless products of the highest quality.
- \* To provide the highest level of service every time.
- \* To be the employer of choice for a work force that is skilled and feels valued.
- \* To train and through continued development of employees achieve our vision.
- \* To achieve on time delivery every time.
- \* To be the Contractor of choice for all our customers.
- \* To work within a supply chain that shares our vision and values.
- \* The assurance of quality is fundamental to all the work undertaken by Levolux and will, with commitment from all employees, continue to be so in the future.

**For and on behalf of Levolux Limited**



**David Gordon – Divisional Managing Director**

**January 2018**